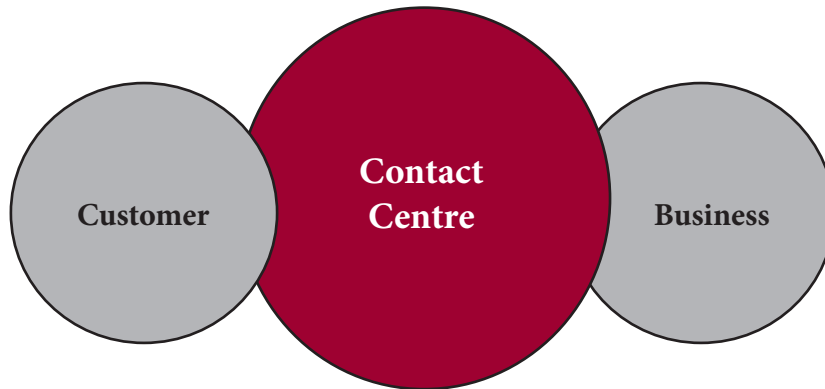


CONTACT CENTRE EFFECTIVENESS ASSESSMENT



YOUR CONTACT CENTRE SHOULDN'T BE TRAPPED BETWEEN THE CUSTOMER AND THE BUSINESS

Ensure that your contact centre design enables the deployment and integration of all resources to ensure maximum business results.

HOW IT WORKS

1. We will send you an e-mail with an outline of statistical information we will need to help you design your contact centre for maximum success.
2. We will book a four hour appointment with your contact centre management team.
3. Your contact centre will be registered on our system.
4. You will help us answer a series of questions related to the design of your contact centre.
5. Our system will compile your report.
6. We will give you high-level feedback on your report and e-mail it to you real-time.

Six easy steps and four hours could make the world of difference in your contact centre

To book your session contact Intuate Group

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www.intuategroup.com

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